



# **STAHCAM LTD**

## **St Albans and Harpenden PBC Group**

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Mr Mo Girach BSc (Hon) MBA  
Chief Executive  
STAHCAM PBC LTD



# STAHCOM OBJECTIVES

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- To enhance and improve the quality and choice of services to patients seeking health and social care
- To provide a greater range of services to patients and to provide greater convenience to patients receiving the service at home/close to home (shifting care from secondary to primary care)
- To monitor and provide personalised care to patients with long term conditions
- To assist the PCT in ensuring the best use of public resources
- To improve and enhance the quality of care provided by primary care to patients
- To assist patients in making better educated choice in provision of primary care, including SELFHELP, where appropriate
- To encourage innovation, enterprise and efficiency and best practice to the local health economy
- To delivery on the whole of the CATS programme

# Stahcom – Corporate Structure

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**Chairman:** Dr Roger Sage

**Co Secretary:** Andrew Stennett,  
(Finance)

**Board of Directors:**

Dr Jon Clegg	- Acute Commissioning
Dr Alison Davies	- OOH/Prescribing
Dr Kapil Kedia	- CATS
Dr Dylan Phillips	- CATS/HMH

**Co-Opted Members:** Dr Steven Laitner (PH)  
Mental Health Rep.  
Local Authority Rep.

# Working Groups/ Committees/ Meetings

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- LMG – (representation from each practice)
- Board of Directors – meet every 2 wks
- HMH Task Group – leading on HMH conversion to a Mutual
- Data Quality Group
- Remuneration Group
- Performance Review Group
- Weekly Meeting with Chief Executive/Co Sec and Chairman
- SLA Contract Monitoring with PCT
- CE meets with Practice Managers (monthly)

# Stahcom Data Quality Group

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## **OBJECTIVES:**

“To guide, advise and facilitate all matters related to Data/Activity (Lead by Stahcom)

### Membership consists of:

- Dr Michael Cannell
- Dr Mike Walton
- Dr Richard Pile
- Jo Adams, Practice Manager
- Linda Ward, Practice Manager
- Julie Adolph, Nurse Practitioner
- David Hodson, PCT
- Yvonne Goddard, PCT
- Mo Girach, CE, Stahcom

# Stahcom Policies and Procedures in Place

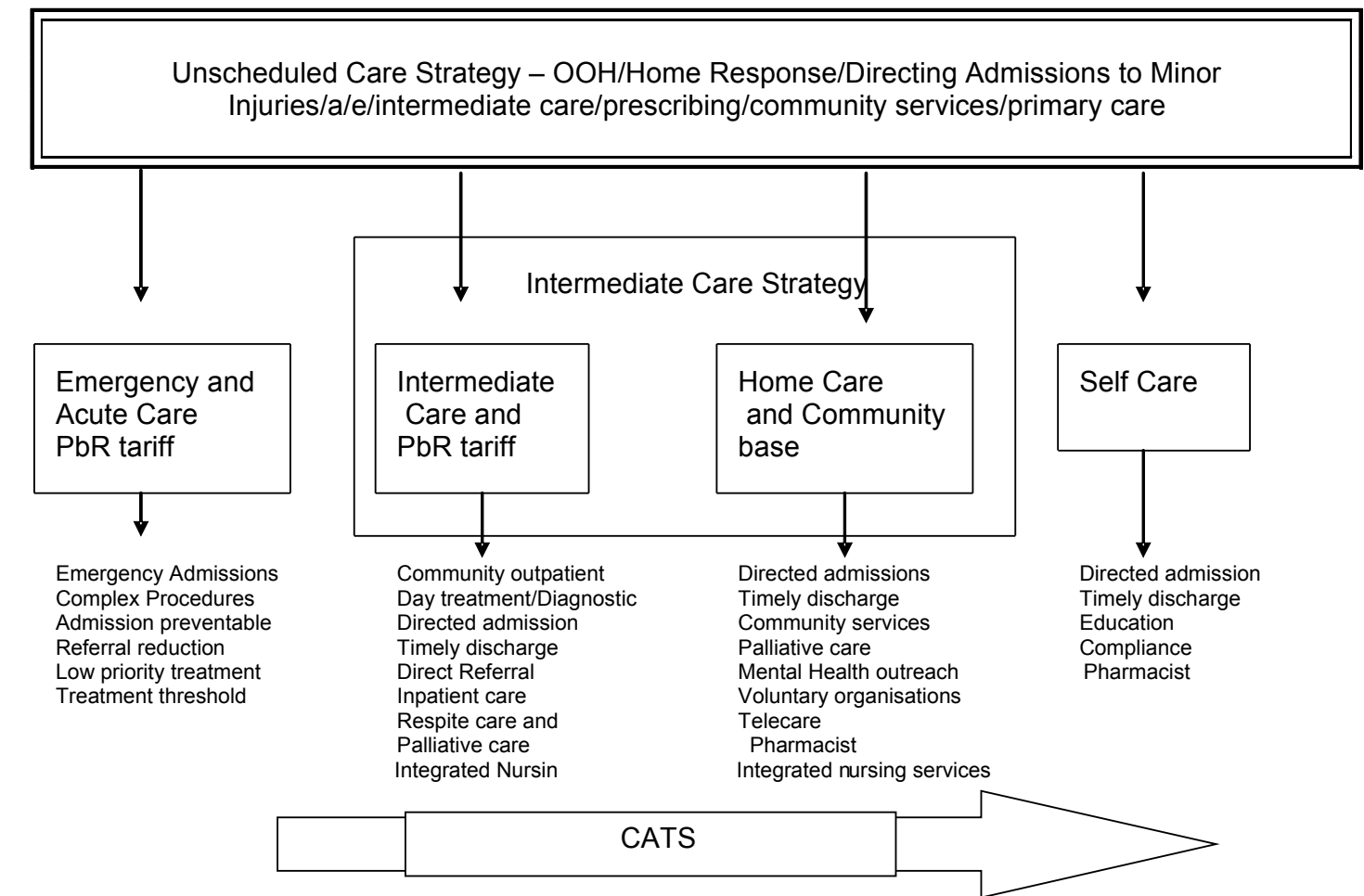
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- Code of Conduct for Board of Directors
- Communication Strategy
- Patient and Public Involvement Policy
- SLA with all member practice
- Stahcom Locality Health Profile
- Financial Protocol



A number of others are currently being discussed and consulted upon

# Our Strategic Direction on Commissioning



“Local GP practices working solely f

# So where are we with PBC?

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Application to PCT for Level 3 - Approved August  
2007

## **CLINICAL ASSESSMENT AND TREATMENT SERVICES (CATS)**

- To deliver care closer to home and to better manage demand for secondary care services by shifting appropriate services into primary care under GP clinical leadership; working in partnership with our local hospitals and other providers.
- CATS aims to provide a more patient centred, cost effective service in the local community, whilst establishing mechanisms to align clinical responsibilities with financial responsibility for commissioning services for individual specialities.

# CATS

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<b>Speciality</b>	<b>Status</b>	<b>Provider</b>
MSK	In place	Local GP
Ophthalmology	In place	Private
Dermatology	Sept 2007	West Herts.
EN&T	Sept 2007	Local GP
Gynaecology	July/Aug 2007	Local GP
Cardiology	Sept/Oct 2007	Local GP
Urology	Sept 2007	Local GP
Gastro	Sept/Oct 2007	Local GP

“Local GP practices working solely f

# STAHCOM LTD

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Other areas of interest for commissioning are as follows:

- COPD
  - Integrated Nursing Services
  - Diabetes
  - Unscheduled Care etc, etc
  - Orthotics
  - Podiatry services
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- ➔ Partnership working with acute clinicians and active engagement in acute service level agreement
  - ➔ Quick wins
  - ➔ Huge benefits for patients
  - ➔ Value for money
  - ➔ PPI (a must)

# What are we doing now?

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- Application to PCT Level 3 – approved
- Management monies (over £100,000) – 31/3/2008
- Formal monthly meetings with Andrew Parker (PCT)
- Regular meetings/dialogue with PCT
- Newsletter in place – informative
- Service Re-design – Diabetes and COPD
- Finalising the review of Integrated Nursing Service
- Feasibility Study in place for HMH
- Data Analyst recruitment in place
- Purchase of QUTE software to assist with data validation
- Stahcom member of PCT/Acute Contracts Monitoring Group (only PBC in W Herts)
- Supporting all our practices

# Stahcom Ltd – The Future

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- Mo Girach to continue 3 days per week from 1/1/08 – Advisory to Board, LMG and provide strategic leadership
- Appointment of part time Secretary to support Board, Co Secretary and CEO
- Focus on Data Quality/Analysis
- Look at commissioning of community services
- Implementation of the Revised and Agreed Integrated Nursing Service Specification
- Preparation of our 08/09 Business and Commissioning Plan
- Agree the Re-investment Plan for savings made at 31/3/2008

# Potential Barriers

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- At times it takes a long time for the PCT to make a decision, eg, funding of £5000 towards QUTE
- PCT must define the PCT support manager's role more clearly and simply with the PBC – “how to avoid conflict/misunderstanding, but also increase harmony and joint working
- Undertake, an agreed and calculated (risk free to patient) undertaking commissioning, innovation and creation for undertaking commissioning of services and shifting care from secondary into primary care
- Lack of information (activity/data) – timing, support and analysis
- Unbundling tariff – taking a long time? Delay in us moving forward

# How the PCT can Enhance and Fully Support Stahcom More in the Future

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- Speed up decision making by PCT
- Commence “seconding” relevant staff (with no money flow), commencing with Data Analyst and PA
- Agree lines of accountability and boundaries of roles and responsibility of PCT Support Manager in relation to PBC Managers/CEO
- PCT to have in place a Commissioning Strategy
- Data verification with full IM&T PBC support – no clear PCT strategy
- More involvement in SLA meetings and Performance Management of Acute Contracts
- PCT to formulate/support PBC dialogue with PCT Provider Arm



# So? Do we have opportunities?

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“We shall not fail or falter ;we shall not weaken or tire.....

Gives us the tools and we will finish the job”

**Sir Winston Churchill**